

**THIS IS AN EXAMPLE OF WHAT
YOU WILL RECEIVE. USUALLY
TAKES 7-10 BUSINESS DAYS
AFTER YOU HAVE ENROLLED
FOR HEALTH BENEFITS.**



Welcome!

Below is your new ID
card with HealthEZ!

Medical Network:

Benefit Phone Number:

Benefit Website:

Check the back side of this flyer for more resources
available to you. We are here to serve you!



Dedicated Benefits Website

You have a dedicated benefits website, listed on the back of your ID card, to help you learn about and manage your health plan through HealthEZ. View your benefits, review pharmacy information, search to find a doctor and more.



Network Provider Search

Your medical network is a group of healthcare providers including doctors, hospitals, clinics and specialists. These providers are contracted with your network and have agreed to provide services at a discounted rate.

To check that your provider is in-network, visit your dedicated benefits website and click “Find a Doctor”. Follow the link and instructions for the network listed on the front of your ID card.



myHealthEZ

With your ID card information, you can set up your online myHealthEZ account to access monthly statements, account balances, recently processed bills and HealthEZ’s online payment system, EZpay.



Dedicated Phone Number

You have a dedicated phone number, listed on the back of your ID card, that is answered by a real person between 7 a.m. and 7 p.m. CST. Outside of the hours listed, simply press “3” to reach our 24/7 help line.



HealthEZ 24/7 Helpline

You have 24/7 access to our team of experienced doctors and nurses. Have a health-related concern or need help finding the right doctor? Give us a call, we are here to help you!